



OAK MEDICAL  
ONSITE PHYSICIAN SERVICES

## Patient Portal Getting Started Guide



[oakmedgroup.com](https://oakmedgroup.com)



## Welcome to Oak Medical's Patient Portal - Getting Started Guide

Your Oak Medical Patient Portal is a secure, private place to stay connected with your care team. This guide walks you through every screen, one step at a time.



Securely  
message your  
care team



View your  
medications



See visit  
summaries and  
appointments



Access your  
important health  
info



### NEED HELP AT ANY STEP?

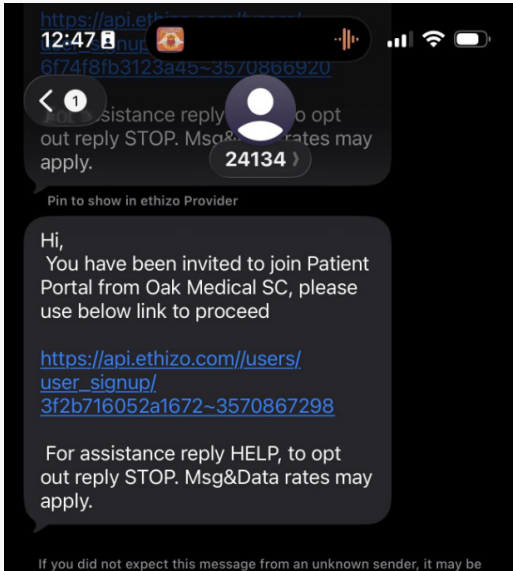
Call Oak Medical at 262-875-5070, Option 1 — Monday through Friday, 8am - 5pm

Or email: [oakmedAL@oakmedgroup.com](mailto:oakmedAL@oakmedgroup.com)

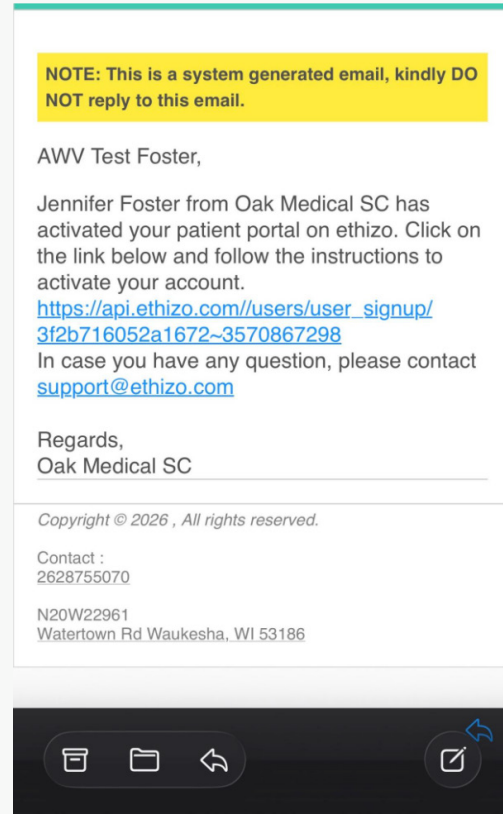
## STEP 1 — Watch for Your Invitation

Oak Medical will send you a text message or an email invitation. Open it, and tap or click the blue link inside.

### Text Message Invitation



### Email Invitation

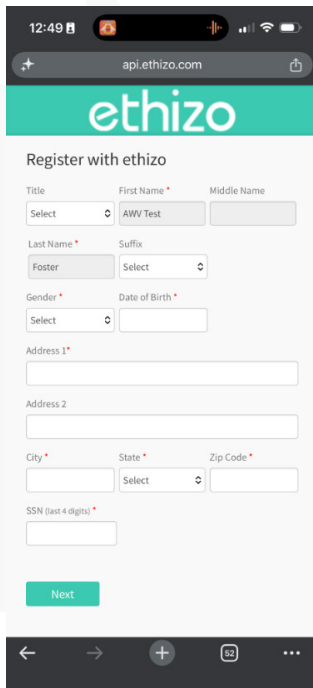


### DON'T WORRY

This message is safe. It is sent by Oak Medical through our portal partner, **Ethizo**.

## STEP 2 — Verify Your Identity

The link opens a short form. This confirms the account belongs to you.

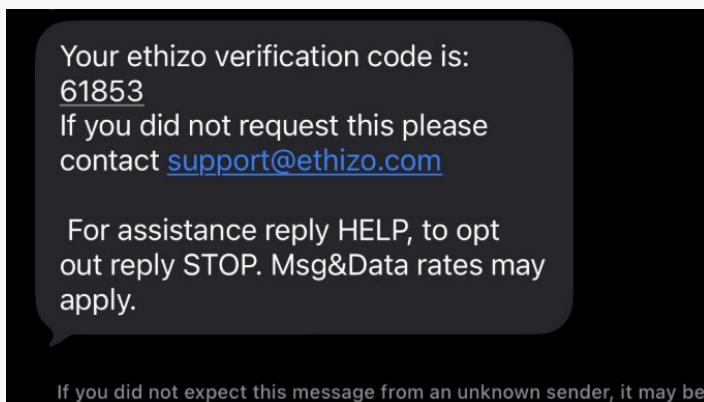
A screenshot of a mobile web browser showing the 'ethizo' registration form. The browser's address bar displays 'api.ethizo.com'. The form is titled 'Register with ethizo' and includes several input fields: 'Title' (a dropdown menu), 'First Name' (containing 'AWW Test'), 'Middle Name' (empty), 'Last Name' (containing 'Foster'), 'Suffix' (a dropdown menu), 'Gender' (a dropdown menu), 'Date of Birth' (empty), 'Address 1' (empty), 'Address 2' (empty), 'City' (empty), 'State' (a dropdown menu), 'Zip Code' (empty), and 'SSN (last 4 digits)' (empty). A green 'Next' button is located at the bottom of the form. The mobile status bar at the top shows the time as 12:49 and various icons for signal, Wi-Fi, and battery.

Enter your:

- Name
- Date of birth
- Address
- Last 4 digits of your Social Security Number

Then tap or click **Next**.

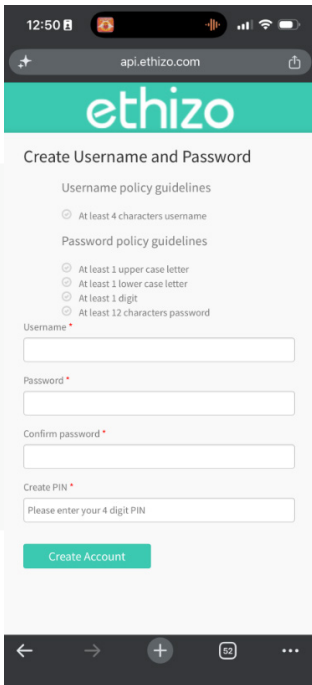
## STEP 3 — Enter Your Verification Code



Ethizo will text you a 5-digit code.

- Check your text messages for the code
- Type the code into the box on your screen
- Tap or click **Next**

## STEP 4 — Create Your Username and Password



The screenshot shows a mobile browser interface for the ethizo website. The page title is 'Create Username and Password'. It lists 'Username policy guidelines' (At least 4 characters username) and 'Password policy guidelines' (At least 1 upper case letter, At least 1 lower case letter, At least 1 digit, At least 12 characters password). There are input fields for 'Username', 'Password', 'Confirm password', and 'Create PIN' (with a subtext 'Please enter your 4 digit PIN'). A green 'Create Account' button is at the bottom.

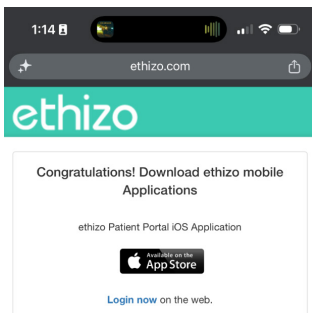
Create a Username, Password, and 4-digit PIN. Write these down and keep them safe.

**Your password needs:** 12+ characters, 1 uppercase, 1 lowercase, 1 number

Then tap or click **Create Account**.

## STEP 5 — Choose How You Want to Access Your Portal

*This is the most important choice in this guide.*



Your account has been created! Now choose **ONE** way to access it.

### OPTION 1 — Website

Best for a desktop or laptop computer.

1. Go to: **patient.ethizo.com**
2. Enter your Username and Password
3. Click Login

You're finished! No app needed.

### OPTION 2 — App

Best for a smartphone or tablet.

1. Open the App Store or Google Play
1. Search "Ethizo Patient" and download it

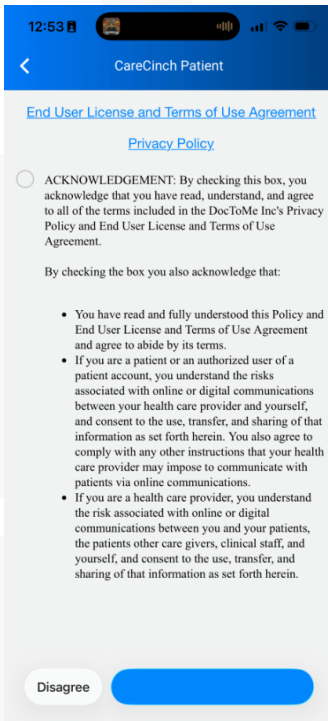
1. Open the app and sign in
- Continue below for the next steps.

## GOOD TO KNOW

You only need **ONE** account. The same Username and Password work for both the website and the app.

## STEP 6 — Accept the Terms of Use

*App users only — skip if you chose the website*

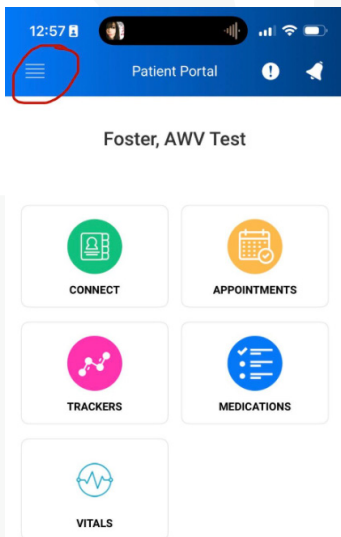


The app will ask you to agree to its Terms of Use before continuing.

- Check the acknowledgement box
- Tap **Agree**

## STEP 7 — Welcome to Your Patient Portal

*App users only*

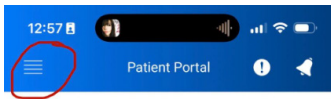


**Congratulations!** You are now signed in.

This is your home screen. Here's a quick tour:

Connect, Appointments, Medications, Vitals & Trackers — tap any button to get started.

## More Features in the Menu



Tap the Menu button (top left of your home screen) to also find:

- Visit Summaries
- Documents
- Education materials
- Referrals
- Care Plan
- Telemedicine visits

 In case of an emergency, call 911

## QUICK REFERENCE — ALL 7 STEPS

1. Watch for your invitation
2. Verify your identity
3. Enter your verification code
4. Create your username & password
5. Choose website or app
6. Accept the Terms of Use (app)
7. You're in!



### IN AN EMERGENCY

The Patient Portal is not for emergencies. If you have a medical emergency, call 911.



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## Need Help?

If you have any questions about creating your account, we are happy to help.

### CALL OAK MEDICAL

262-875-5070, Option 1 — Monday through Friday  
8:00 am – 5:00 pm

**Email:** [oakmedAL@oakmedgroup.com](mailto:oakmedAL@oakmedgroup.com)

**Website:** [patient.ethizo.com](https://patient.ethizo.com)

**App:** Ethizo Patient (Apple App Store or Google Play)